



DELL Upgrade van 3 jaren Next Business Day tot 3 jaren ProSupport Plus 4H Mission Critical

Merk : DELL

Artikelcode: PER640_4033V

Productnaam : Upgrade van 3 jaren Next Business Day tot 3 jaren ProSupport Plus 4H Mission Critical

- 24x7 toegang tot ProSupport Plus-technici voor snellere probleemoplossing
 - Speciaal aangewezen Technology Service Manager die uw omgeving kent
 - Voorspellende analyse voor probleempreventie en optimalisatie met SupportAssist en Secure Remote Services
 - Proactieve bewaking, probleemdetectie en melding, en het geautomatiseerd aanmaken van cases met SupportAssist en Secure Remote Services
 - Binnen 4 uur Mission Critical respons voor onsite onderdelen en persoonlijke support
- Upgrade van 3 jaren Next Business Day tot 3 jaren ProSupport Plus 4H Mission Critical
DELL Upgrade van 3 jaren Next Business Day tot 3 jaren ProSupport Plus 4H Mission Critical. Aantal jaar: 3 jaar, Service-uren (hours x days): 24x7x365, Responstijd: 4 uur



Kenmerken		Kenmerken	
Service type	ProSupport Plus 4H Mission Critical	Telefoon ondersteuning	✓
Service included	Onderdelen en arbeid	Web support	✓
Service-uren (hours x days)	24x7x365	Probleemoplossing	✓
Responstijd	4 uur	Onderdelen vervangen	✓
Aantal jaar	3 jaar	Compatibiliteit	PowerEdge R640

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