



DELL Upgrade van 1 jaar Collect & Return tot 3 jaren Basic Onsite

Merk : DELL

Artikelcode: VN3M3_1CR30S

Productnaam : Upgrade van 1 jaar Collect & Return tot 3 jaren Basic Onsite

- Omvat reparatie of vervanging bij productiedefecten
 - Support op locatie na diagnose op afstand
 - Online en telefonische support beschikbaar van maandag tot en met vrijdag tijdens lokale kantooruren
- Upgrade van 1 jaar Collect & Return tot 3 jaren Basic Onsite

DELL Upgrade van 1 jaar Collect & Return tot 3 jaren Basic Onsite:

De basisgarantie van Dell omvat reparatie of vervanging bij productiedefecten. Met Onsite Service komt, als de technisch deskundigen van Dell na externe diagnose vaststellen dat de situatie niet op afstand kan worden opgelost, een supporttechnicus op locatie, gewoonlijk binnen 1-2 werkdagen. Dit is support wanneer u deze nodig hebt, waar u deze nodig hebt. Voor uw gemak.

Dell adviseert ProSupport. Als u meer nodig hebt dan support tijdens normale bedrijfsuren, kunt u een upgrade naar ProSupport overwegen.

*De beschikbaarheid en voorwaarden van Dell Technologies Services verschillen per regio en per product. Neem contact op met een verkoopvertegenwoordiger voor nadere details.



Kenmerken		Kenmerken	
Servicetype	Basic Onsite	Web support	✓
Service included	Onderdelen en arbeid	Probleemoplossing	✓
Service-uren (hours x days)	8x5	Onderdelen vervangen	✓
Aantal jaar	3 jaar	Compatibiliteit	Vostro 3420 Vostro 3425 Vostro 3510 Vostro 3515 Vostro 3520 Vostro 3525
Telefoon sondersteuning	✓		

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