



DELL Upgrade van 1 jaar Basic Onsite tot 3 jaren Basic Onsite

Merk : DELL

Artikelcode: OT_10S30S

Productnaam : Upgrade van 1 jaar Basic Onsite tot 3 jaren Basic Onsite

- Omvat reparatie of vervanging bij productiedefecten
 - Support op locatie na diagnose op afstand
 - Online en telefonische support beschikbaar van maandag tot en met vrijdag tijdens lokale kantooruren
- Upgrade van 1 jaar Basic Onsite tot 3 jaren Basic Onsite

DELL Upgrade van 1 jaar Basic Onsite tot 3 jaren Basic Onsite:

De basisgarantie van Dell omvat reparatie of vervanging bij productiedefecten. Met Onsite Service komt, als de technisch deskundigen van Dell na externe diagnose vaststellen dat de situatie niet op afstand kan worden opgelost, een supporttechnicus op locatie, gewoonlijk binnen 1-2 werkdagen. Dit is support wanneer u deze nodig hebt, waar u deze nodig hebt. Voor uw gemak.

Dell adviseert ProSupport. Als u meer nodig hebt dan support tijdens normale bedrijfsuren, kunt u een upgrade naar ProSupport overwegen.

*De beschikbaarheid en voorwaarden van Dell Technologies Services verschillen per regio en per product. Neem contact op met een verkoopvertegenwoordiger voor nadere details.



Kenmerken		Kenmerken	
Servicetype	Basic Onsite	Telefoon ondersteuning	✓
Service included	Onderdelen en arbeid	Web support	✓
Service-uren (hours x days)	8x5	Probleemoplossing	✓
Aantal jaar	3 jaar	Onderdelen vervangen	✓
		Compatibiliteit	OPTIPLEX SMALL FORM FACTOR 7020

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