



DELL Actualización de 3 años Next Business Day a 3 años ProSupport Plus 4H Mission Critical

Marca : DELL

Código del producto:
N_PER6515_N3_M43

Nombre del producto : Actualización de 3 años Next Business Day a 3 años ProSupport Plus 4H Mission Critical



- Acceso las 24 horas a los ingenieros de ProSupport Plus para acelerar la resolución de problemas
- Responsable de servicio tecnológico designado que conoce su entorno
- Análisis predictivo para prevención de problemas y optimización con SupportAssist y Secure Remote Services
- Monitorización proactiva, detección de problemas, notificación y creación de casos automatizada con SupportAssist y Secure Remote Services
- Respuesta de piezas y mano de obra in situ de tipo Esencial en 4 horas

Actualización de 3 años Next Business Day a 3 años ProSupport Plus 4H Mission Critical

DELL Actualización de 3 años Next Business Day a 3 años ProSupport Plus 4H Mission Critical. Número de años: 3 Año(s), Tiempo de servicio (horas x días): 24x7x365

Características		Características	
Tipo de servicio	ProSupport Plus 4H Mission Critical	Soporte por teléfono	✓
Servicio incluido	Piezas y mano de obra	Soporte Web	✓
Tiempo de servicio (horas x días)	24x7x365	Solución de problemas	✓
Número de años	3 Año(s)	Reemplazo de piezas	✓
		Compatibilidad	PowerEdge R6515

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