



## DELL Actualización de 3 años Basic Onsite a 3 años ProSupport

Marca : DELL

Código del producto: N\_L5XXX\_N3\_P3

Nombre del producto : Actualización de 3 años Basic Onsite a 3 años ProSupport

- Acceso directo 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos
  - Soporte de hardware y software, resolución proactiva de problemas con conocimientos basados en telemetría
  - Soporte en el sitio al siguiente día laboral después del diagnóstico remoto
  - Active SupportAssist para la detección automatizada de problemas, la resolución proactiva y las alertas del equipamiento
  - Autorreparación antes de que ocurran problemas
  - Aumento de la productividad
  - Beneficiarse de una resolución hipereficiente
- Actualización de 3 años Basic Onsite a 3 años ProSupport  
 DELL Actualización de 3 años Basic Onsite a 3 años ProSupport. Número de años: 3 Año(s), Tiempo de servicio (horas x días): 24x7x365



Características		Características	
Tipo de servicio	ProSupport	Soporte por teléfono	✓
Servicio incluido	Piezas y mano de obra	Soporte Web	✓
Tiempo de servicio (horas x días)	24x7x365	Solución de problemas	✓
Número de años	3 Año(s)	Reemplazo de piezas	✓
		Compatibilidad	Latitude 14 5430 Latitude 15 5530 Latitude 13 5330 Latitude 14 5420

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Publication date: 15-SEP-2024. Prints or copies of Information are only valid on the printed Publication date