



## DELL Actualización de 1 año Basic Onsite a 3 años ProSupport

Marca : DELL

Código del producto: N\_V3XXX\_N1\_P3

Nombre del producto : Actualización de 1 año Basic Onsite a 3 años ProSupport

- Acceso directo 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos
  - Soporte de hardware y software, resolución proactiva de problemas con conocimientos basados en telemetría
  - Soporte en el sitio al siguiente día laboral después del diagnóstico remoto
  - Active SupportAssist para la detección automatizada de problemas, la resolución proactiva y las alertas del equipamiento
  - Autorreparación antes de que ocurran problemas
  - Aumento de la productividad
  - Beneficiarse de una resolución hipereficiente
- Actualización de 1 año Basic Onsite a 3 años ProSupport  
DELL Actualización de 1 año Basic Onsite a 3 años ProSupport. Número de años: 3 Año(s), Tiempo de servicio (horas x días): 24x7x365



Características		Características	
Tipo de servicio	ProSupport	Soporte Web	✓
Servicio incluido	Piezas y mano de obra	Solución de problemas	✓
Tiempo de servicio (horas x días)	24x7x365	Reemplazo de piezas	✓
Número de años	3 Año(s)	Compatibilidad	Vostro Notebook 14 3400 Vostro Notebook 14 3401 Vostro Notebook 14 3405 Vostro Notebook 15 3510 Vostro Notebook 15 3515
Soporte por teléfono	✓		

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