



DELL Actualización de 1 año Basic Onsite a 3 años ProSupport Plus

Marca : DELL

Código del producto: N_V3XXX_N1_M3

Nombre del producto : Actualización de 1 año Basic Onsite a 3 años ProSupport Plus

- Acceso directo priorizado 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos, resolución proactiva de problemas con conocimientos basados en telemetría
- Habilite SupportAssist para scripts de autorreparación personalizables, optimización automatizada de PC y detección de problemas, resolución proactiva y alertas
- Conservación de su disco duro después del reemplazo para garantizar la seguridad de los datos
- Reparación de daños causados por accidentes como caídas, derrames y sobretensiones eléctricas
- Soporte automatizado y personalizado para eliminar el tiempo de inactividad

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Características		Características	
Tipo de servicio	ProSupport Plus	Soporte Web	✓
Servicio incluido	Piezas y mano de obra	Solución de problemas	✓
Tiempo de servicio (horas x días)	24x7x365	Reemplazo de piezas	✓
Número de años	3 Año(s)		Vostro Notebook 14 3400 Vostro Notebook 14 3401 Vostro Notebook 14 3405 Vostro Notebook 15 3510 Vostro Notebook 15 3515
Soporte por teléfono	✓	Compatibilidad	

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