



## DELL Actualización de 1 año Basic Onsite a 3 años ProSupport Plus

Marca : DELL

Código del producto:  
N\_VOSDTM2\_N1\_M3

Nombre del producto : Actualización de 1 año Basic Onsite a 3 años ProSupport Plus

- Acceso directo priorizado 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos, resolución proactiva de problemas con conocimientos basados en telemetría
- Habilite SupportAssist para scripts de autorreparación personalizables, optimización automatizada de PC y detección de problemas, resolución proactiva y alertas
- Conservación de su disco duro después del reemplazo para garantizar la seguridad de los datos
- Reparación de daños causados por accidentes como caídas, derrames y sobretensiones eléctricas
- Soporte automatizado y personalizado para eliminar el tiempo de inactividad

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DELL Actualización de 1 año Basic Onsite a 3 años ProSupport Plus. Número de años: 3 Año(s), Tiempo de servicio (horas x días): 24x7x365



Características		Características	
Tipo de servicio	ProSupport Plus	Soporte por teléfono	✓
Servicio incluido	Piezas y mano de obra	Soporte Web	✓
Tiempo de servicio (horas x días)	24x7x365	Solución de problemas	✓
Número de años	3 Año(s)	Reemplazo de piezas	✓
		Compatibilidad	Vostro Desktop SFF 3020

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