



DELL Actualización de 3 años Basic Onsite a 5 años ProSupport

Marca : DELL

Código del producto: N_OPTL1_N3_P5

Nombre del producto : Actualización de 3 años Basic Onsite a 5 años ProSupport

- Acceso directo 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos
 - Soporte de hardware y software, resolución proactiva de problemas con conocimientos basados en telemetría
 - Soporte en el sitio al siguiente día laboral después del diagnóstico remoto
 - Active Support Assist para la detección automatizada de problemas, la resolución proactiva y las alertas del equipamiento
 - Autorreparación antes de que ocurran problemas
 - Aumento de la productividad
 - Beneficiarse de una resolución hipereficiente
- Actualización de 3 años Basic Onsite a 5 años ProSupport
DELL Actualización de 3 años Basic Onsite a 5 años ProSupport. Número de años: 5 Año(s), Tiempo de servicio (horas x días): 24x7x365



Características		Características	
Tipo de servicio	ProSupport	Soporte por teléfono	✓
Servicio incluido	Piezas y mano de obra	Soporte Web	✓
Tiempo de servicio (horas x días)	24x7x365	Solución de problemas	✓
Número de años	5 Año(s)	Reemplazo de piezas	✓
		Compatibilidad	OptiPlex MFF 7010 OptiPlex SFF 7010

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