



## DELL Actualización de 1 año Basic Onsite a 3 años Basic Onsite

**Marca :** DELL

**Código del producto:**  
N\_VOSNBM3\_N1\_N3

**Nombre del producto :** Actualización de 1 año Basic Onsite a 3 años Basic Onsite

- Cubre la reparación o el reemplazo solo por problemas de hardware
- Soporte en el sitio después del diagnóstico remoto guiado
- Soporte telefónico solo en horario comercial (sin incluir soporte para problemas relacionados con el software)

Actualización de 1 año Basic Onsite a 3 años Basic Onsite

DELL Actualización de 1 año Basic Onsite a 3 años Basic Onsite. Número de años: 3 Año(s), Tiempo de servicio (horas x días): 8x5



### Características

Tipo de servicio	Basic Onsite
Servicio incluido	Piezas y mano de obra
Tiempo de servicio (horas x días)	8x5
Número de años	3 Año(s)

### Características

Soporte por teléfono	✓
Soporte Web	✓
Solución de problemas	✓
Reemplazo de piezas	✓
Compatibilidad	Vostro Notebook 14 5410

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